



Annual Report

2021/2022

LATIN AMERICAN DISABLED PEOPLE'S PROJECT
WWW.LADPP.ORG.UK

INDEX

Annual Report	0
CHAIRPERSON'S REPORT	2
COMMUNITY DEVELOPMENT AND PROJECT MANAGER'S REPORT	3
2 COMMUNITY INTEGRATION AND ADVICE AND REPRESENTATION - FRANCISCO DIMATE ..	3
3- COMMUNITY INCOME MAXIMIZATION AND WELFARE FOR LEWISHAM RESIDENTENTATION	
- MARIANA GIMENEZ	3
4- COMMUNICOMMUNITY YOUTH, CHILDREN AND FAMILY PROJECT - ROSE WALLOP.....	3
5- EU SETTLEMENT SCHEME PROJECT – MAURICIO CONTO	3
6- COMMUNITY HOUSING AND HOMELESSNESS PROJECT – RACHEL HOBBS	3
7- COMMUNITY INTEGRATION SKILL FOR WORK & WELFARE ADVICE PROJECT - JULIAN	
BETANCOUR.....	3
8- WELLBEING, MENTAL HEALTH & VOLUNTEERING PROJECT, - MONICA ROWLEY	3
FINANCIAL REPORT	5
STATEMENT OF FINANCIAL ACTIVITIES FOR THE YEAR ENDED 31ST MARCH 2021	5
LADPP PROJECTS	6
COMMUNITY INTEGRATION AND ADVICE AND REPRESENTATION - FRANCISCO DIMATE	8
COMMUNITY INCOME MAXIMIZATION AND WELFARE FOR LEWISHAM RESIDENTENTATION -	
MARIANA GIMENEZ	11
COMMUNICOMMUNITY YOUTH, CHILDREN AND FAMILY PROJECT - ROSE WALLOP	12
EU SETTLEMENT SCHEME PROJECT – MAURICIO CONTO.....	14
COMMUNITY INTEGRATIIN SKILL FOR WORK WELFARE ADVICE PROJECT - JULIAN BETANCOUR	17
WELLBEING, MENTAL HEALTH & VOLUNTEERING PROJECT, - MONICA ROWLEY	21
COMMUNITY FOOD BANK SUPPORT - MARGY PUENTES and ELIZABETH SANTAACRUZ.....	26
COMMUNITY SOCIAL MEDIA AND IT DIGITAL SUPPORT PROJECT - LUZ RAMOS.....	29
MANAGEMENT COMMITTEE MEMBERS 2021-22	35
VOLUNTEERS	36
LADPP FUNCTIONAL ORGANISATION CHART 2021-22.....	38

CHAIRPERSON'S REPORT

Welcome to LADPP Annual General Assembly. As the Board of Directors' chairperson, I would like to thank all of the members of the Board and the organisation's manager, Mr Jhon Jairo Marulanda, who has worked along with me during this complicated, challenging year for everyone, due to the COVID-19 pandemic. We have been changing and adapting our way of working with the community, so we can carry on offering our services during these times, when the people most needs support, advice, representation, and education on how to confront the pandemic and supporting each other.

I would also like to recognise and to thank our volunteers: thanks for all your unconditional support; without you, it wouldn't be possible to do the amazing work we do every day. To our staff: Francisco Dimate, Rachel Hobbs, Damaris Hernandez, Julian Betancourt, Monica Rowley, Luz Ramos, Rose Wallop, and Mariana Gimenez, thank you for the passion you put into doing your job.

During the year 2021-2022, As a community organisation working for the community, we have always observed local and national guidelines in regards of how to prevent the spreading of the disease among our users, staff, and volunteers, practising social distancing during all times. This has been a stressing and difficult time for all of us, but with mutual support, we will get over it.

We are now working towards starting to implement more social and cultural activities following COVID-19 Guidance and started bringing users and the community to the organisation office and make the office like a hub for the community where everyone come over and search for advice guidance and to socialise with all members of the community

With the help of different organisations such as Community Action Southwark, Child Poverty Action Group, Evelyn Oldfield Unit, LASA, and Advice UK, we have worked in the process of increasing the quality and service standards of the organisation, updating and implementing our legal guidelines, this year we managed to pass the Advice Quality Standard for another two years which would allow us to carry on offering a professional service working for the community.

Special thanks to the other organisations who have supported us in many ways during this year, like Awards for All-Big Lottery Fund, Trust for London, City Bridge Trust, Southwark Council, Walworth Community Council, Wakefield and Tetley, London Catalyst, London Community Foundation, United St Saviour's, and Covid-19 Big Lottery Fund. With your support we have been able to continue our work for the community. Again, thank you everyone for your support towards us, I hope we could count on it for this new financial year.

On behalf of all the members of the Board of Directors, I want to thank the volunteers for their unconditional collaboration and to the Board of Directors itself for looking after LADPP's wellbeing.

Thanks everyone for your attention

Chair of the Board of Directors

LADPP 2021-2022



COMMUNITY DEVELOPMENT AND PROJECT MANAGER'S REPORT

Welcome all. I would like to express my most sincere gratitude to the members of the Board of Directors for their support and collaboration during these difficult and hectic times we all have been through, which are changing our society by creating new survival dynamics at all levels, local and worldwide alike. To Adriana Mendez, the Chairperson of the Board of Directors, my most sincere appreciation for all her support and collaboration in the project's managing and planning.

Thanks to all the organisation's members and users for their support during these difficult times, for being patient and understanding during the process of change and transformation the organization has been through during the last years, due to the impact caused by the COVID-19 pandemic.

To the staff, Rachel Hobbs, Francisco Dimate, Damaris Hernandez, Luz Ramos, Rose Wallop, Julian Betancurth, Monica Rowley and Mariana Gimenez, and volunteers: special thanks from the bottom of my heart for all your support and dedication to the project during these challenging years by contributing from different levels with your experience and dedication to the organisation, so we can continue serving the community in an effective and professional way, adjusting to all levels of change and transformation happening within the community sector.

LADPP has observed all the guidelines from the local authorities in Southwark and from the central government, implementing social distancing at work and in all public sectors, like staff working from home: such guidelines generated a change in the way the organisation offers its services to the community – a process continuously adapting to respond to the needs of population in general.

During this period, the organisation has never suspended its services to the community; on the contrary: its process of commitment to educate the community has grown within the government guidelines to prevent and to control the COVID-19 spread. Our sponsors' support and collaboration has been unconditional as it has allowed us to access emergency funds specifically created to help organisations implement the current guidelines to provide services for the community.

During this year, the organisation has provided the following projects to respond to the community's needs:

1-COMMUNITY ADVICE AND REPRESENTATION PROJECT : Jhon Marulanda

2 COMMUNITY INTEGRATION AND ADVICE AND REPRESENTATION - FRANCISCO DIMATE

3- COMMUNITY INCOME MAXIMIZATION AND WELFARE FOR LEWISHAM RESIDENTENTATION - MARIANA GIMENEZ

4- COMMUNICOMMUNITY YOUTH, CHILDREN AND FAMILY PROJECT - ROSE WALLOP

5- EU SETTLEMENT SCHEME PROJECT – MAURICIO CONTO

6- COMMUNITY HOUSING AND HOMELESSNESS PROJECT – RACHEL HOBBS

7- COMMUNITY INTEGRATION SKILL FOR WORK & WELFARE ADVICE PROJECT - JULIAN BETANCOUR

8- WELLBEING, MENTAL HEALTH & VOLUNTEERING PROJECT, - MONICA ROWLEY

9-COMMUNITY FOOD BANK SUPPORT PROJECT= Marguy Puentes – Elizabeth Santaacruz

10- COMMUNITY SOCIAL MEDIA AND IT DIGITAL SUPPORT PROJECT - LUZ RAMOS

The project has a total of 1690 registered members-users and 11,168 users benefited from our services through this year.

In January 2022 we renewed for another two years the accreditation from the **Advice Quality Standard - AQS-** for the Advice and Representation services with **Case Work in Housing, Disability and welfare**

I would also like to thank all the Latin American organisations that have been working with us during this year within CLAUUK (Latin American Organisations' Coalition in the UK). Special thanks to those who have supported our work, specially: Community Action Southwark (CAS), Advice UK, Child Poverty Action Group (CPAG), Evelyn Oldfield Unit, among others. Thanks for your logistic and managing support during these times of change and transformation.

As Chair of the Southwark Latin American Network, I want to thanks to all the organisation working for the Lantin American community in Southwark for the great support and work done during this year for the community spading the organisation profile and the impact of our work in the sector. Special thanks to David Ray from Community Southwark for all your unconditional support.

Special thanks to our sponsors, who have supported our services during this period: Southwark Council, Trust for London, City Bridge Trust, Peter Minet Trust, Wakefield & Tetley Trust, Awards For All-Big Lottery Fund, London Community Foundation, Walworth Community Fund, United St Saviour's, and COVID-19 Big Lottery Fund.

Special thanks to all that have been working with me towards expanding the organisation profile to be able to meet the needs of the community we work for, and I would like to invite you to continue working with me toward increasing the organisation profile and towards increasing the organisation sustainability to be able to continue delivering the projects that the community needs, and to continue improving their quality of life , well-being, mental health and community integration.

Thanks for your attention.



Community Development & Project Manager

LADPP 2021-2022

FINANCIAL REPORT

STATEMENT OF FINANCIAL ACTIVITIES FOR THE YEAR ENDED 31ST MARCH 2021

Income Resources	Unrestricted Funds	Restricted Funds	Total Funds 2021	Unrestricted Funds	Restricted Funds	Total Funds 2020
Income Resources form Generated Funds: Voluntary income	4,910	134,051	138,961	9,660	93,175	102,835
Activities for generating funds: Fundraising Income	395	-	395	2,550	-	2,550
Investment Income: Bank interest	8	-	8	37	-	37
Other Income Furlough Grant	9,159	-	9,159	1,337	-	1,337
Total Income Resources	14,472	134,051	148,523	13,584	93,175	106,759
Resources Expended						
Charitable expenditure	5,477	113,365	118,842	13,547	105,232	118,779
Total Resources Expended	5,477	113,365	118,842	13,547	105,232	118,779
Net (resources expended) for the year-net income for the year	8,996	20,686	29,682	37	(12,057)	(12,020)
Transfer between funds	-	-	-	-	-	-
Net Movement in Funds	8,996	20,686	29,682	37	(12,057)	(12,020)
Total Funds brought forward	28,764	2,934	31,698	28,728	14,990	43,718
Total Funds carried forward	37,760	23,619	61,379	28,764	2,934	31,698

Southwark Council Grant: Towards salary cost of the community integration and welfare project and the community Development and Project Director.

London Community Foundation: Though the COVID-19 emergency found to support the social media and IT technology and general cost of the new way of the delivering service form home and towards the salary of the Youth, Children and Family project coordinator.

Wakefield & Tesley Trust: To expand the IT and social media of the organisation to be able the reach and community with clients when working from home.

City Bridge Trust: Towards the salary of “Wellbeing for All” Project Worker and project Expenses.

United St. Saviours: Towards IT and social media equipment and volunteers cost.

Big Lottery Fund: Towards the salary of the Community integration advice and welfare Representation worker and the social media and IT Digital.

The Clauk: Towards the salary cost of the “welfare Advice and Skill for work project coordinator.

Trasform NE: Towards the salary of the Welfare Advice and Income maximisation for Lewisham Residence.

Home Office: Towards the salary of the “EU Settlement Project” and running cost of the project.

Trust for London: Towards the Salary and on-cost the Community Welfare and Housing Advice and Representation Worker.

LADPP PROJECTS

LADPP Community Support and Representation work

This is the main LADPP services delivered by 6 projects working in different areas of work in Welfare Benefits, Disability Benefits and Housing. Our Community Support Workers has been assisting and supporting the advice & representation services, working towards community integration for the Spanish and Portuguese speaking community living in London.

following the evaluation feedback of services from users:

85% of users have accessed their benefits entitlements that they applied for, maximising they personal and family income.

78% of users received support and guidance accessing to Universal Credit support as response to the impact of COVID-19.

87% of users have accessed to financial health when applying to welfare benefits responding to the COVID-19 pandemic family needs.

50% of users can have access to administrate they benefits entitlements without the support of LADPP.

85% of users are satisfied with the internal referral system receiving positive outcomes of their cases.

90% of users feel they are more informed about the benefits entitlement they can access as response to COVID-19 support and feel ready to administrate they report of change of circumstances at first step inquiries at benefits agencies.

80% of users still feel they need support when dealing with their benefits entitlement due to language barriers and difficulties accessing to IT, Internet, and Digital services.

92% of users feel they need support to administer the new changes entitlements in the welfare benefits due to lack of knowledge of the new way of accessing the welfare system through the pandemic.

95% of users are satisfied with the advice they received from the advice and representation services.

70% of users think we need more staff and volunteer to support the advice services and to reduce the waiting list for access to services.

95% of users we have representing in the welfare and housing appeal courts are very satisfy with the outcomes.

92% of the appeal processes carried out was successful.

We deliver 18 welfare Benefits workshop regarding Universal Credit, Welfare Benefits, Housing, health, Tax Credit and Disability Benefits, IT Social Media and Digital Service and, the feedback we received from users is:

100% of users found the information provided very useful.

65% of users learn new information about their new way of accessing welfare benefits and health services.

85% of users feel they need more support and guidance in how to access welfare and health services in time of COVID-19 pandemic.

84% of users find very difficult to understand all new changes and regulation of the welfare benefits, Tax Credit Universal Credit and housing system.

92% of users ask for more information workshop about the welfare benefits system and COVID-19 welfare Benefits and health support.

62 % have access to appropriate health services their required according to their disabilities and health needs.

5% of users feel they have improved regarding their mental health.

45% users feel that during COVID-19 pandemic their Well-being and Mental Health have been highly affected.

46% have improve their language skills

85% uses feel that look down had a negative impact in their family relationships and people feel more isolated that ever.

We would like to thanks to all member of the Staff and Volunteers for all the support and dedication in helping the community in times of COVID-19 pandemic.

Advice & Representation services Team

Francisco Dimate: Community Housing and welfare Worker

Damaris Hernandez. Community Advice Support and Integration Worker

Jhon Marulanda, Senior Advice & Representation Worker and Project Manger

Rachel Hobbs Housing Advice& Representation Worker

Julian Betancurt Skill for work Advice & Representation Worker

Ross Wallop- Youth, Children and, Family Worker

Adriana Mendez Community Representation Worker Volunteer

Thank you all for your support



Community Development & Project Manager

LADPP 2021-2022

COMMUNITY INTEGRATION AND ADVICE AND REPRESENTATION - FRANCISCO DIMATE

PROJECT AIMS:

To improve the quality of life of Spanish and Portuguese speaking disabled people who are living independently in London, their careers, families, and communities; this group is particularly at risk of poverty and isolation due to their disabilities and cultural and social differences that limit their participation within the wider London community.



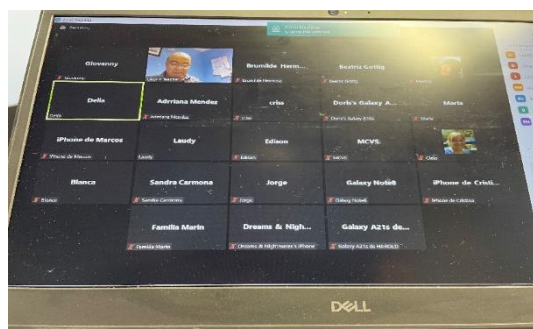
What have we done this year?

TASK	ACTIVITY/SERVICIE	NUMBER OF PEOPLE
ONLINE CONSULTATIONS	Daily	1440
APPOINTMENTS	Three time per week	305
WORKSHOPS	Once every 6 weeks	10
REPRESENTATIONS	Reconsideration/Appeal	15
DLA/PIP/AA/CA	Disability benefit	130
UC/ESA	Income Benefit	46
PENSION	Pension	49
HB/CT/HR	Housing/Council Tax	96

During 2021-2022 we dealt with **1440 enquiries** at drop-in sessions with our users and members. We also gave **305 appointments** were given face to face within the advice service followed up the casework; 75 appointments were cancelled.

SUMMARY OF THE WORK UNDERTAKEN - ACTIVITIES AND SERVICES

2021 has been one of the most challenges years regarding advice work and face-to-face services. Since LADPP moved to new premises we were forced to reduce the number of people inside the building due to fire and hazards regulations (we could not accommodate everyone); also, due to government lockdown and restrictions from Covid-19 forced our centre to remind closed.



LADPP is a community base organisation that needed to adapt with new technologies without time, thinking about the most vulnerable clients that does were not technology literate or did not have smart phone or hardly know how to use mobile apps. Services reminded online, by phone,

WhatsApp, also face to face appointments to give opportunity to all to get the support and services they need.

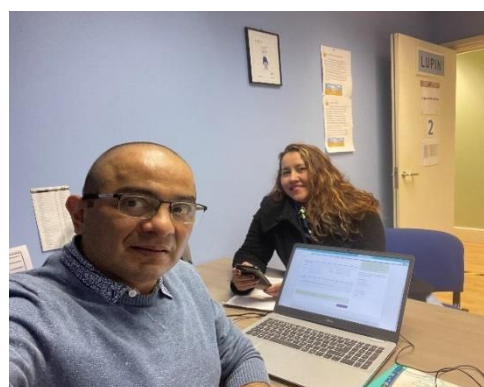
During 2021-2022 we schedule 10 training/workshops for services users via zoom to be able to connect within the community:

- Domestic Violence & Covid (1)
- Universal Credit (2)
- Pension and Jubilation (1)
- How to Reach Your Goals & Art Therapy (1)
- Personal Independent Payment (2)
- Housing and Benefits (1)
- Debt (1)
- PIP & ESA interview (1)



The audience varied, from 23 to 35 people attending online workshops

as some topics reminded more popular than others, some people struggle to have a good connection, others wanted the workshops to be longer; at same time everyone could participate simultaneously by making sure their voices were heard.



By working with the large Spanish and Portuguese community, we have managed to be identified key areas of work and needs:

- Universal Credit – people with low income were forced to apply for new state benefit that includes Housing; JAS; ESA; Tax Credits and Income Support.
- Housing Register: People wanted to be included on Housing Register provided by the local authority.
- Homelessness: Facing eviction due unpaid rent, domestic violence, physiological abuse or landlord renting illegal or wishing to sell the property
- Housing Benefit/Council Tax Reduction: Support to Claim HB for those who are in emergency and temporary accommodation; also, to apply for Council Tax Reduction depending on their personal circumstances.
- Disability needs: Support Child Disability Living Allowances claims and Personal Independent Payment. At same time we carried mandatory reconsideration and appeals.
- Child Benefit: Support to claim Child Benefit
- Pension Credit/State Pension: Help people to claim retirement or government pension.
- Overpayments: Dealing with overpayments of Housing Benefit, Council Tax and Tax Credits
- Referrals: Few referrals were made to homeless person unit, Social and Community Services as most of the centres were closed or given reduced services.

We have also delivered food vouchers to users that benefit have been stopped, unemployed and are in hardship situations.

During Covid-19 closure, the demand of benefits, housing problems and food vouchers increased to the highest level ever seen at LADPP.

Thank you

I would like to take this opportunity to thank the Big Lottery Fund for the financial support towards this project; also, to the volunteers and LADPP' users for understand that I am only the bridge between the Local Authority and DWP, not the decision maker.

Your contribution to the project is invaluable



Work team:

Francisco dimate – project coordinator **Lucia cruz** – volunteer

Sandra torrez – volunteer **Ella windel** – fie/american student



Francisco Dimate

LADPP Advice

COMMUNITY INCOME MAXIMIZATION AND WELFARE FOR LEWISHAM RESIDENTENTATION - MARIANA GIMENEZ

The Income Maximization and Wellness Program provides specialized support to Spanish-speaking residents of Lewisham and their families. We attend 2 weekly sessions at the Food Banks in Lewisham and Catford and are also seeing our clients at our offices in Elephant and Castle.

What we have done so far

The project has carried out more than 400 income maximization checkups and has provided advice on the following topics: Universal Credit, Tax Rate Reduction, Benefits for minors, disability benefits, Housing Benefits, etc.

We provided food stamps to low-income families.

Families have also been supported with emergency support applications, free school lunch applications, credit for electricity and gas, energy grants and discounts, and much more.

Discount coupons for vitamins, fruits and vegetables for pregnant mothers and their babies.

Clothes, toys, gift cards for families, teenagers and children. More than 450 users benefits from all this above services.

Comment from a customer of our service....

'This year was the most difficult that I had to live since I arrived in the UK, I would not have been able to feed my family if it had not been for you, you not only provided me with food but also guided me on issues of aid and benefits, negotiated with the Council successfully so we did not lose our home, and as if that were not enough they also provided us with clothes and toys for my children.'



Welfare Benefits and Income Maximisation Programme

- Cupones de descuentos para familia
- Child Benefits
- Universal Credit
- Almuerzo Escolar gratis
- Vivienda
- Ayuda con la renta
- Facturas de Energía
- Beneficios por enfermedad

Para más información contactar:
Mariana Gimenez
mail: marianoadvice@ladpp.org.uk
contact no. 07708343019
Latin American Disabled People's Project

Lunes a Viernes de 10 a 4

foodbank Lewisham

¿Estás accediendo a toda la ayuda financiera disponible?
¿Te preocupas por llegar a fin de mes?
¿Le gustaría un chequeo de ingresos para certificar que está recibiendo los beneficios, subvenciones y otros apoyos disponibles para usted?
Ofrecemos asesoramiento confidencial y gratuito, abierto para residentes de habla Española y Portuguesa de Lewisham.



¿Tienes niños menores de cuatro años? **No te pierdas los cupones de descuentos de hasta £900 por niño/a de HEALTHY START**

CONDICIONES

- AL MENOS 10 SEMANAS DE EMBARAZO
- TENER UN HIJO/A MENOR DE CUATRO AÑOS
- Y RECIBIR AL MENOS UNO DE LOS SIGUIENTES:

- * INCOME SUPPORT
- * INCOME-BASED JOBSEEKER'S ALLOWANCE
- * INCOME-RELATED EMPLOYMENT AND SUPPORT ALLOWANCE
- * CHILD TAX CREDIT (INGRESO FAMILIAR MÁXIMO DE £ 5,190 POR AÑO)
- * UNIVERSAL CREDIT (CON UN PAGO FAMILIAR DE UN MÁXIMO DE £ 408 POR MES)

TAMBIÉN CUALIFICAS SI ERES MENOR DE 16 Y ESTÁS EMBARAZADA, AÚN SIN RECIBIR LOS BENEFICIOS ANTERIORES.

Para más información contactar:
Mariana Gimenez
Email: marianoadvice@ladpp.org.uk
Contact no. 07708343019

foodbank Lewisham

¿Estás Embarazada?
LECHE, FRUTAS, VERDURAS Y VITAMINAS GRATIS PARA USTED Y SU FAMILIA

Many thanks to our supporters: We couldn't do what we do without your help and generosity, a big thank you to The Trussell Trust and The Balcombe Charity Trust.



Mariana Gimenez

LADPP Advice



COMMUNICOMMUNITY YOUTH, CHILDREN AND FAMILY PROJECT - ROSE WALLOP

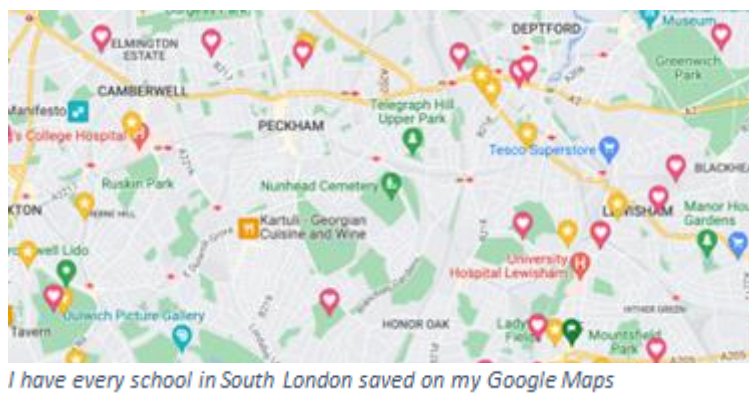
Project summary

This project was started with the aim of improving educational outcomes and opportunities, quality of life and relationships for Latin American/Spanish- and Portuguese-speaking families in London. The focus of the project has been primarily in education and childcare, as it became clear that these were the areas where there was the most demand for support.

Casework

Many of my clients were newly arrived in London from abroad, and my most regular request has been for assistance with in-year school applications. I have made 30 of these applications in the past year.

Many clients, including those who have been here for longer, have wanted help with nursery enrolment, September-start primary and secondary school applications as well as advice and orientation about childcare entitlement. I have helped many Spanish-speaking parents to communicate with schools and nurseries on an ad-hoc basis about issues affecting their children's wellbeing and education. Families have also needed help applying for financial support including Child Benefit and Free School Meals.



A number of parents have also approached me with questions about support for children with special educational needs. Where parents had not yet sought the council's support I helped them to make Education, Health and Care Needs assessment requests. Where children and young people already had Education, Health and Care plans but the parents were dissatisfied or unsure about the support being provided I would liaise with local information and advice services about appropriate next steps.

Case Study

Angela's two children Josefa, now 13, and Nicolas, now 3, arrived in London in March 2021, and the family was placed in temporary accommodation in Croydon.

Her daughter has Down Syndrome and had not been in education in the Dominican Republic. I applied for an education, health and care needs assessment for her daughter, which was declined because there was not enough prior information. However the local school admissions (complex cases) team decided to look for a special school where they could carry out the EHC needs assessment. I continued to chase the council to ensure they were working on Josefa's case until they found her a school.

Nicolas was turning 3 in July 2021. I explained to Angela that as a Universal Credit claimant she would be entitled to 15 hours' free childcare, but that in September she would be able to claim 30 hours if she was employed. I helped her to enrol him in a nursery, and then before September we made the application for 30 hours' free childcare. This allowed her to increase her working hours and also have more time for herself.

After Nicolas started at nursery Angela was concerned that the staff were treating him too harshly, and may have thought that he was being disobedient where in fact he was not understanding their instructions due to the language barrier. I called the nursery and politely asked the manager if the staff could be patient with him. Since then Angela has been very satisfied with the nursery, and Nicolas has been happy.

Volunteer: Further/Higher education advice

I am very grateful to my volunteer this year, Claudia Anaya Estrada, to whom I referred any inquiries about further education – her experience studying social care with ESOL and navigating the British education system, combined with her common sense and resourcefulness, was invaluable to my work. Her support in planning and running the Summer Club was also essential.

Summer Club



Through August 2021, I held a summer club on Friday afternoons with the theme 'Conoce Latinoamerica'. Each Friday there would be a focus on a different Latin American country (Bolivia, Brazil, Uruguay, Colombia) where we would do arts and crafts, dances, sports and games based on the traditions and wildlife of each country. Around 6 children attended each session. On the final club one of the regular attendees decided to hold her birthday party at the office.

Future Plans

Sadly the project has had to reduce its activities for now, although I am still going to take referrals relating to nurseries and school admissions. I'm so grateful to Jhon and to all my colleagues for the support and companionship, and for giving me the chance to grow and learn in this role.

I will be using my extra time to take a course in special educational needs law and advocacy and gain experience in this area, with the aim being to provide a high standard of information, advice and support on behalf of LADPP rather than making referrals to local services.



Rose Wallop

Advice

EU SETTLEMENT SCHEME PROJECT – MAURICIO CONTO

3,497 cases carried out in the year 2021

Mauricio Conto Conto adviser EU settlement scheme.

Attention to the public.

Tuesday to Friday from 10am to 5pm.

I help to process the EU settlement to people regrouped by European people, children whether born here or regrouped by European people, also to regrouped people who are legally married and their partner is involved outside the united kingdom, the EU settlement is also granted to people who have been outside the united kingdom for personal reasons or for covid-19, i also help process the change of the biometric card (brc) for the new card under the uk regulations.

European persons who have arrived after June 30, 2021 will not be able to apply for the EU settlement because they do not meet the established requirements dictated by the gov.uk such as residing in the united kingdom before December 31, 2020 and having at least 6 months of record in the united kingdom.

Total number of individuals supported to apply to the EUSS: 2199.

6 workshops where 90 users benefits from

Total of biometric card application: 1200

Total number of individuals referred to another organisation for further EUSS support: 8.

Services. Total number of vulnerable individuals engaged in activities and accessing services: 3497.

3497 users benefit from project and services.

Case Study:

My supervisor Rachel Hobbs and i had a couple of very curious cases for which we took more than usual to do it the first case was of a boy Alberto Cortez who was made the application with his national document of Spain but at the time of granting him the STATUS I COULD NOT SEE IT ON THE page of the GOV.UK BECAUSE THE HOME OFFICCE WAS WRONG AND I DO NOT CHARGE IT TO THE APPLICATION



Mauricio Conto

The Latin American Disabled People's Project aims to support disabled Spanish and Portuguese speaking individuals who are challenged within London. It is our mission not only to guide them towards the right resources but to improve the quality of their lives in order that they may be able to foster independent confidence with their carers, families, and communities.

PROJECT CO-ORDINATOR



I am the community housing and homelessness advisor at the Latin American Disabled People's Project (LADPP). I support those who are either homeless or who are at risk of being homeless. It is my duty to ensure that homelessness can be prevented and to support individuals to find stable and suitable housing." - Rachel Hobbs, Project Coordinator

SERVICES

Here at LADPP, we run a Housing and Homelessness advice appointment service. Individuals can contact us to book an appointment with our advisor who will assess their situation and give advice accordingly. For those who are living in unsuitable housing or who are at risk of losing their home, this is a very stressful time, so we use a holistic, nonjudgmental approach to ensure they receive the services they need to manage their situation. This might mean liaising with the local authority on their behalf, applying for certain benefits, referring to other LADPP or external services, such as mental health support or help paying energy bills. In addition, we carry out online and inperson workshops and information sessions on various topics such as Help with Housing Costs and Local Authority support.



The Community Housing and Homelessness Project is currently funded by Trust for London and started in July 2021. Since then, we have carried out 300 telephone consultations and 271 casework appointments 78 homeless application. We help users to deal with private landlords, housing association, council Housing, and homelessness and the prevention of homelessness. We have deliver one to one appointments and also working remotely by phone and ZOOM. We have deliver 4 workshops 2 by ZOOM where 40 users benefited and 2 in person around the organisation office following COVID-19 procedures where around 35 people attended.

:



CASE STUDIES

Sofia – This 68-year-old lady and her husband live in the private sector in a flat that suffers with damp and black mould. Her furniture and clothes have been damaged and she's now experiencing breathing problems. The landlord refuses to do anything about the problem and instead increased the rent. When the couple said they could not afford the rent, he sent them an eviction letter. We had to contact the local authority and do a homeless application. This couple do not speak English so our support was necessary in this process and we continue to help them. Mould and damp is increasingly becoming one of the main problems that our service users face. Many people are trapped in homes with a lot of mould as they cannot afford to find another home now that rents are so high. In order to shed some light on this, we started doing our own investigation into the problem in March 2022.



Estefania – This lady and her two children were made homeless when the landlord illegally changed the locks on their flat. We liaised with the council to do a homeless application and the family were placed in temporary accommodation. We then had to support her to do the housing benefit and council tax support applications. We also referred her to our Children and Youth Project, and she found a school for her disabled daughter. Temporary accommodation is another very common issues our service users face. Conditions are not good and there is little to no communication with the local authority once they have been placed.

724 users benefit from project and services

THANK YOU

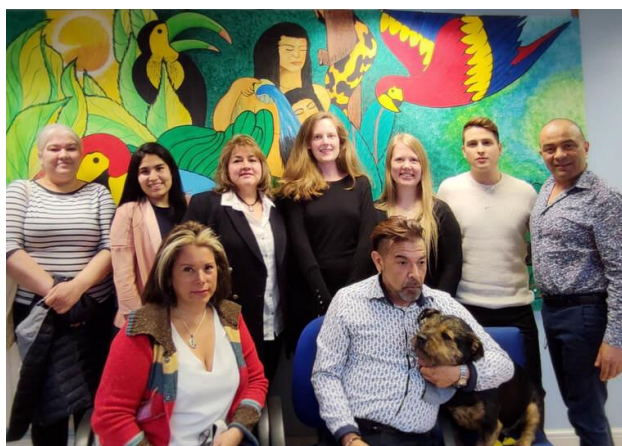
We would like to take this opportunity to thank all the people that have contributed to the LADPP Community Housing and Homelessness Project in 2021-22. We would like to say a massive thank you to all the fantastic volunteers, who are essential to the success of the project. Without them, none of the work would be possible, and their commitment to the community has been unparalleled. Thank you to Trust For London who have funded this project and who continue to create new projects and fund work which supports the most vulnerable people in London in these hard times.



COMMUNITY INTEGRATION SKILL FOR WORK WELFARE ADVICE PROJECT - JULIAN BETANCOUR

What are the aims of the project?

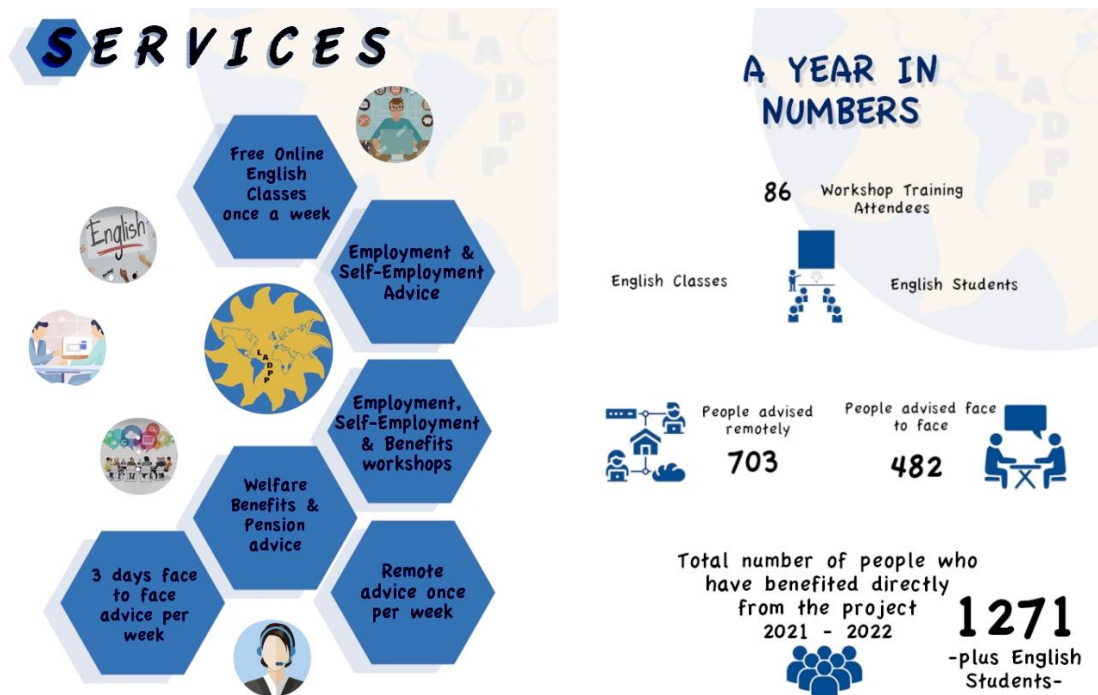
The aim of the LADPP Community Integration, Welfare and Skills for work is to improve the quality of life of the Spanish and Portuguese community living in London, providing and helping them to access services they require to meet their welfare, housing, disability and health needs in order to reduce the risk of poverty and homelessness for those earning a low income. In addition, we aim to equip our users with the skills and knowledge they need to find work in the UK, to access training opportunities to further their careers and to ensure they are able to identify and avoid exploitation in the workplace.



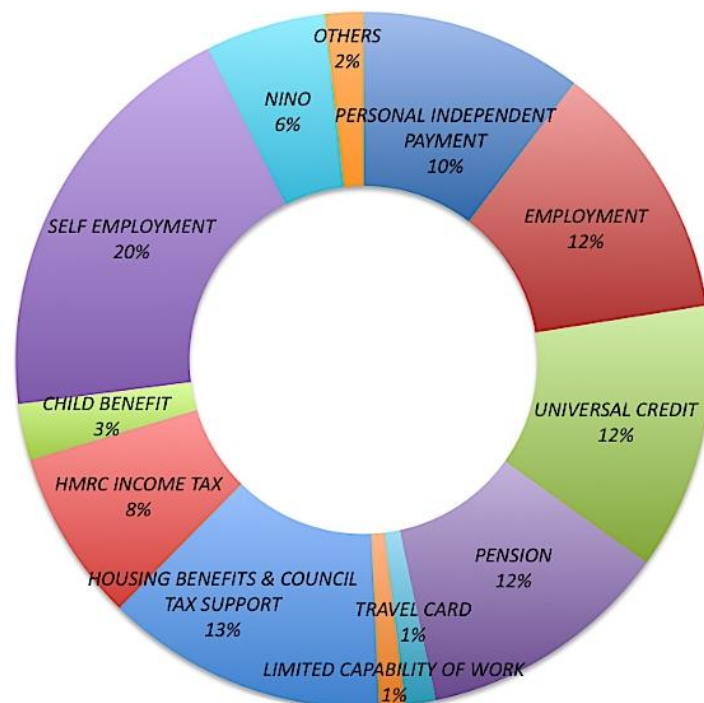
During Covid-19 health and social crisis, we have provided an emergency response to deliver remote and face-to-face advice to people whose jobs have been affected by the pandemic. By making sure they are aware of their labor rights, so that they know what they are entitled to, if their work has been subject to contract and conditions changes due to the pandemic. In addition, we support people whose income has been affected by making sure they can access public funds. We also ensure that people are aware of their tax, national insurance and self-Assessment Tax return requirements so they can avoid fines.



What services did we offer in 2021-22?



Case by porcentaje



2021 – 22 Activities

Employment Rights Webinar
Pension Webinar
Self-Employment Webinar

Zoom English Classes (beginners)

2021-2022 Trainings

EU migrants and Benefits
Southwark advice Forum
Community Southward, Employment Law
Training
Community Southward, Universal Credit:
Experts Q&A
Cost-of-Living Pressures briefing for Community

Case Studies

*Names changed to protect identity.

Luis

Luis is a disabled person with multiple health issues who contacted us six months after his PIP claim was refused. We took over his case and decided to make a Late Mandatory Reconsideration. Additionally, we attached more supporting evidence to his former application. The claim was accepted, and it was successful. We also applied for Limited Capability for work, and it was granted as well.

Martha

Martha is a single mother of two. She was fired from her job after the last lockdown without prior notice. As a result, she contacted us regarding Universal Credit and to ask for a food voucher as she did not have any income to support her family. In addition, we explained all her employment rights, as she had been employed by the same company for more than six years. Therefore, we contacted Martha's company on her behalf and her employer decided to make her redundant. The employer also paid the holidays owed up to date and for the 6 years she worked for them. Additionally, we applied for Universal Credit to maximize her household income.

Thank you!

We would like to take this opportunity to thank Southwark Council Common Purpose Grant and all the people that have contributed to the LADPP Community Integration, Welfare and Skills for work in 2021-22.

We would like to give a massive thank you to all the fantastic volunteers, who are essential to the success of the project. Without them, none of the work would be possible. The volunteers give their time, skills, knowledge, expertise and enthusiasm to ensure that as many service users as possible can receive the support they need. These include our Community Integration, Welfare and Skills for work Advisors, Group and One-to-one English Teachers, Group and One-to-one I.T. teachers, and the project Administration Volunteers. Thank you to all the volunteers for their contribution to the Community Integration, Welfare, and Skills for work and to Latin American Disabled People's Project as a whole.

Thank you to the funders who have supported the project in 2021-2022, to our director Jhon Marulanda and to the management committee without your support our work would be impossible:

Community Southwark 2021-2022

The National Lottery Community Fund 2020-2022

City Bridge Trust (2015, 16, 17,18,19)



Julian Betancur

LADPP advice

WELLBEING, MENTAL HEALTH & VOLUNTEERING PROJECT, - MONICA ROWLEY

The services we provide are based on equal opportunities, confidentiality, empathy and a non-judgmental approach towards our users. LADPP is the only charity in the UK serving disabled people, their carers, and families from Spanish and Portuguese- speaking backgrounds.

We invite you to get to know yourself

Let's fight together to improve our MENTAL HEALTH, that's why we invite you to be part of the organized workshops, talks and community events.

The sessions are carefully planned to improve your emotional health. With good emotional health you are more aware of:

-  **WHAT YOU FEEL**
-  **WHAT YOU THINK**
-  **HOW YOU BEHAVE**
-  **WHAT OTHERS FEEL**

Taking care of your wellbeing will help you to be more productive and enable you to have better relationship with your family and friends.

OUR SERVICES

-  **WELLNESS CONSULTATION**
Wellness Assessments, these are confidential support and advice.
-  **FRIENDLY EAR**
Individual and confidential sessions for your emotional support with a volunteer.
-  **NURSE VISITS**
Take advantage of the occasion for a confidential health review by a registered nurse.
-  **ALTERNATIVE THERAPIES**
The opportunity to learn to relax and cope with stress.
-  **HEALTHY LIFE**
Workshops and activities to help you lead a healthy lifestyle.
-  **BEFRIENDING**
Home visits that provide emotional and practical support provided by Volunteers.



Staff



Manager Director
Jhon Jairo Marulanda



Assessor
Mariana Jimenez



Assessor
Julian Betancur



Assessor
Rachel Hobbs



Assessor
Francisco Dimate



Administración
Martha Maina



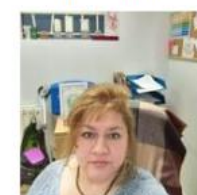
Family Assessor
Rose Wallop



EU Settlement
Mauricio Conto



Social Media
Luz Ramos



Mental Health & Volunteers
Monica Rowley





Workshops

75

Our volunteer Psychologist from our Friendly ear has attended 15 people with a base of 5-7 sessions with each person.

15

Wellbeing consultations, where clients were supported to access healthcare services and related welfare aid

56

In the current year, we had a total of Chair Yoga and Yoga classes.

We have in 2021

58

Wellbeing and Mental Health workshops have been given throughout social platforms like Zoom.

53

English classes online, supported by our wonderful teacher Samuel

00

Because of COVID-19, the NHS has suspended consultations in the premises.

45

Wellbeing and Mental Health Therapeutic craft group given the approach to be connected and be safe.

Collaborations





We need your Help!
Your Financial Help is important to Us! It helps Us to continue offering this service to the people who need the most, this also helps to better quality of life.

Be a Volunteer with Us
If you have spare time, you like this project and you are interested in helping, we would like to hear from you.

You. We need You!

Send an email to: volunteers@ladpp.org.uk

LATIN AMERICAN DISABLED PEOPLE'S PROJECT
www.ladpp.org.uk



102 Harper Road
London
SE1 6AQ
020 7793 8399

wellbeing@ladpp.org.uk
07548955048

 @LADPP @LADPP Charity @LADPP

 Latin American Disabled People's Project

MENTAL HEALTH AND WELLBEING PROJECT

Your Mental Health is important



Take care of it

We are working for the community of Spanish and Portuguese speaking in London

Hablamos Español! Falamos Português!

Wellbeing Leaflet

We invite you to get to know yourself

Let's fight together to improve our MENTAL HEALTH, that's why we invite you to be part of the organized workshops, talks and community events. The sessions are carefully planned to improve your emotional health. With good emotional health you are more aware of:

- WHAT YOU FEEL
- WHAT YOU THINK
- HOW YOU BEHAVE
- WHAT OTHERS FEEL

Taking care of your wellbeing will help you to be more productive and enable you to have better relationship with your family and friends.

OUR SERVICES

WELLNESS CONSULTATION
Wellness Assessments, these are confidential support and advice.

FRIENDLY EAR
Individual and confidential sessions for your emotional support with a volunteer.

NURSE VISITS
Take advantage of the service for a confidential health review by a registered nurse.

ALTERNATIVE THERAPIES
The opportunity to learn to relax and cope with stress.

HEALTHY LIFE
Workshops and activities to help you lead a healthy lifestyle.

BEPRENDING
Home visits that provide emotional and practical support provided by Volunteers.

THE PROJECT OBJECTIVES ?

- Provide support to access health care services.
- Build resilience to function in society.
- Improve community awareness of how to improve their well-being and mental health.
- Import knowledge to face daily challenges.

ASSOCIATED SERVICES

-  **ASMAR** Does the VIK test for free.
-  **NHS** Check your health and it will refer you to the Doctor if it is necessary.

 **befriending** We are here to help you

HOURS

10am-4pm and 5pm-8pm
MONDAY, WEDNESDAY, FRIDAY



Donate to the Project
Your support is crucial! This lets us offer services to those who need it most. It also improves the lives of our local community. You can make a donation to:


Latin American Disabled People's Project:
Sort code: 20-80-57
Account No: 20950912

Volunteer with us
If you have time to spare and you are interested in helping with the project, we would love to know about you!
Send us an email to: volunteers@ladpp.org.uk

HOW TO FIND US



102 Harper Road
London
SE1 6AQ
020 7793 8399
volunteers@ladpp.org.uk
www.ladpp.org.uk



LATIN AMERICAN DISABLED PEOPLE'S PROJECT

VOLUNTEERING PROJECT

www.ladpp.org.uk
Hablamos español! Falamos português!

Volunteering Leaflet



WHO ARE WE?

Latin American Disabled People's Project is an organization that works to improve the quality of life of Hispanic and Portuguese people in London.

We do this through advice and representation so our users can be informed of their rights and have access to their benefits. We also organize social and cultural events for the community.

WHAT SERVICES DO WE OFFER?

To coordinate the delivery and development of the LADPP Volunteer Project, which aims to maintain the organization's volunteer base so that all activities for the benefit of the users can take place and to make volunteering accessible for users, thereby increasing their participation in the community and decreasing risk of isolation.



WHAT ARE THE PROJECT OBJECTIVES?

- To recruit the organization's volunteers.
- To manage the organization's volunteers, including induction, training supervision, and exit.
- To make volunteer opportunities accessible for users of the organization so that they have the chance to gain skills and increase their confidence depending on their individual needs.
- To network with other volunteer organizations in London in order to promote our opportunities and to receive the best possible support and training.
- To provide volunteer training whenever possible in order to help volunteers gain the skills they need.
- To work with partners, across all sectors, to put together programs to increase access and resources for LADPP users.

2021-2022 was another busy year for the Well-being, Mental Health Project, COVID-19 Pandemic continue making a great impact in the organisation Mental Health and Well-being, families were highly affected by Lock downs, un-employment, creating great pressure when accessing NHS and GP services.

442 users and their families benefited from the Well-being and Mental Health services through ZOOM workshops: 157 access to phone check support services for those more disabled elderly and vulnerable users, 76 were referred to GP services and Local well-being services; we assisted 87 users to have access to COVID-19 vaccination centres, 115 users benefits from pain management and Yoga ZOOM classes, 120 users benefits from art craft, knitting and art workshops and 120 users benefited from the English Language support programme and English and IT Digital services. Due to lock down and COVID-19 restriction the majority of services were delivery by phone internet and using Digital media such as WhatsApp and ZOOM.



Monica Rowley

Project Coordinator

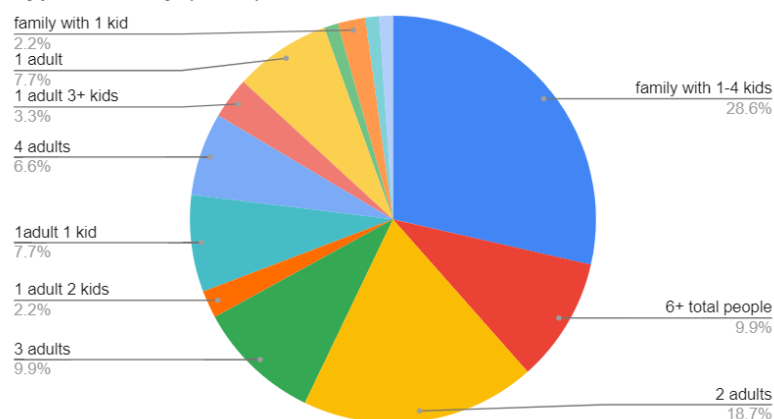
COMMUNITY FOOD BANK SUPPORT - MARGY PUENTES and ELIZABETH SANTAACRUZ

Members of the Management Committee where in charge of continue for the second year delivering this important services for the community. This service is available 5 days a week during office hours, via WhatsApp or call.

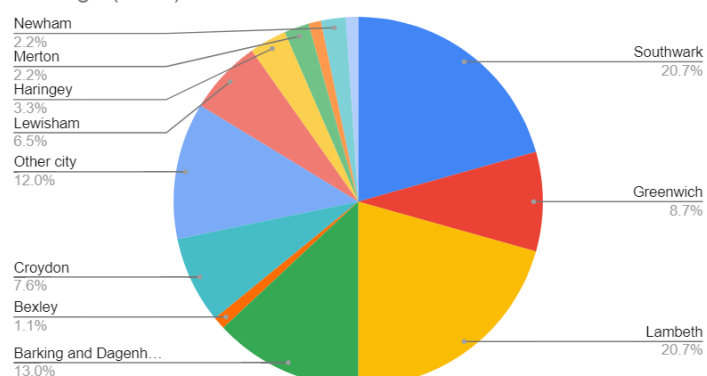
After the food bank generates the voucher, they forward the information to the users who need the help. From 1st April 2021 to March 2022 we help to deliver 597 food Vouchers to the community and 1234 users and families benefited from this project

92 food voucher (January to 31th march 2022)

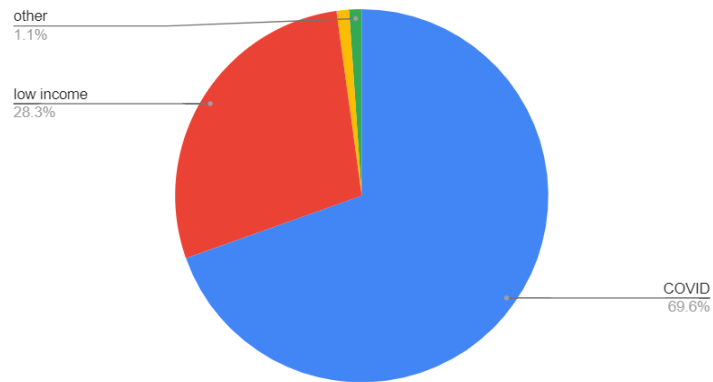
Type of family (2022)



Borough (2022)

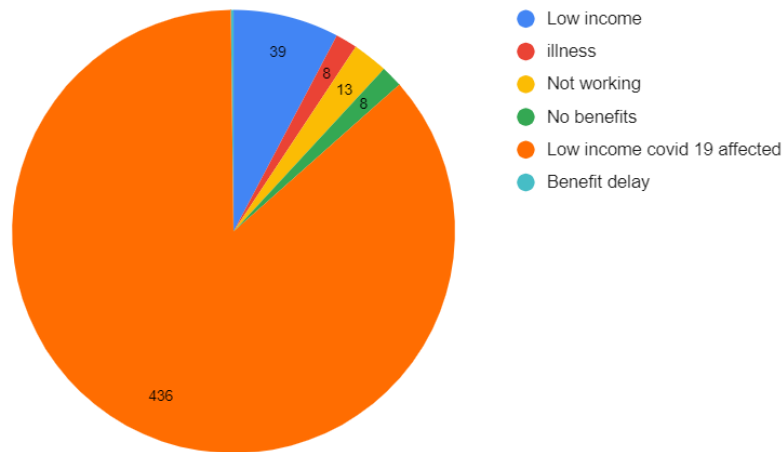


Reason (2022)

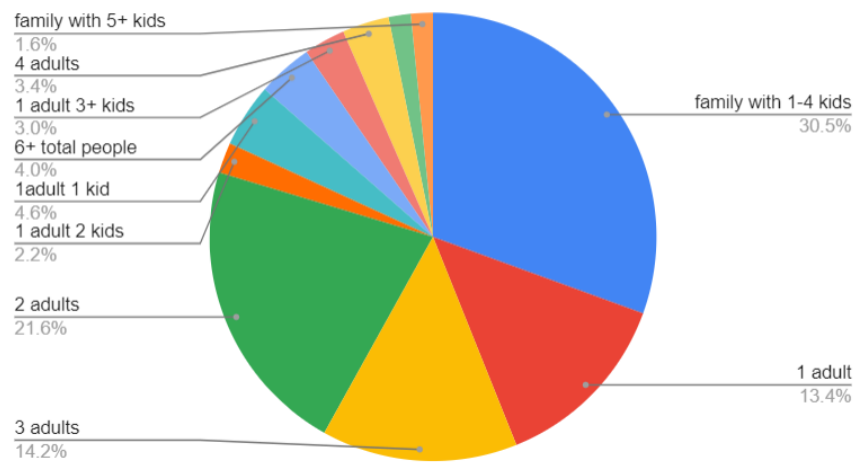


505 food vouchers (2021)

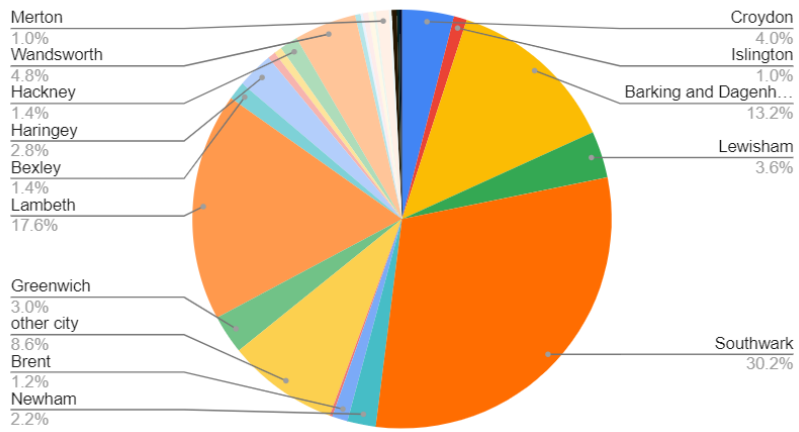
Reason (2021)



Family (2021)



Borough (2021)



COMMUNITY SOCIAL MEDIA AND IT DIGITAL SUPPORT PROJECT - LUZ RAMOS

My Project at LADPP is divided into three main areas of work:

- **Social Media and Web Coordinators:**

Managing 7 social networks (Facebook, Instagram, Twitter, LinkedIn, Google My business, YouTube, WhatsApp Business, a blog and the LADPP website and the SLAN website (Southwark Latin American Network).

We adapt all our social networks and translate and published them into three main languages spoken in the LADPP project; Spanish, English and Portuguese. Once they are on the respective platforms, we take care of the comments and responses to them.

Also we have given a unified harmonious image to all our digital and web platforms, following the same typology of letter, colours, and style, in order to give a pleasant message to our followers.

In addition to this we also help to maintain and administrate the organisation whatsapp accounts Business. You can find us at: [Facebook](#) – LADPP [Instagram](#)-ladpp.uk [Twitter](#) – ladpp [LinkedIn](#) – Latin American Disabled People's Project [Google My Business](#) – LADPP [Youtube](#) – LADPP charity [Whatsappa Business](#) – 020 77 93 83 99

- **Administration of the LADPP virtual office:**

We are managing the entire digital part of the office: server and all its access, password management, corporate image in document following the guidelines of the previous one but giving a fresher and minimalist image to all our new branding: both digital and physical, templates for email, letters, references, evaluations, and reports. Management of emails from the entire office.

- **IT Computer support:** Maintenance of the IT equipment that we have in the organization, control of the office network and administrator of the office 365, teams and also zoom the statesmen of these. Also give a face-to-face service in any technical failure in the computers, internet, and server of the office, trying to keep update the necessary programmes we required to deliver the new way of delivering services to the community remotely allowing the staff to work from home and office when required.
- Delivering the necessary Digital training and workshop to the staff, volunteers and users and the community as well as implementing special workshop and training to low income users that has not access to IT technology, smart phones, internet aim to helping the community to improve their level of digital independence and helping then to respond to the new way of accessing statutory government welfare benefits and NHS and health care services.

LADPP Digital Media

WhatsApp

This Digital service application has become the greatest tool for working and communicating with the community through the COVID-19 Pandemic. 70% users have somehow access to WhatsApp on their phone or some relative, friend and family WhatsApp Business. With this change we wanted to improve customer service, giving welcome messages and quick responses that would help our advisors to provide a more effective service.

In June 2021 we started implementing a WhatsApp Business line so we can reach all users without any restriction when delivering services and to keep them informed from the organization product and services.

WhatsApp Case Studies:

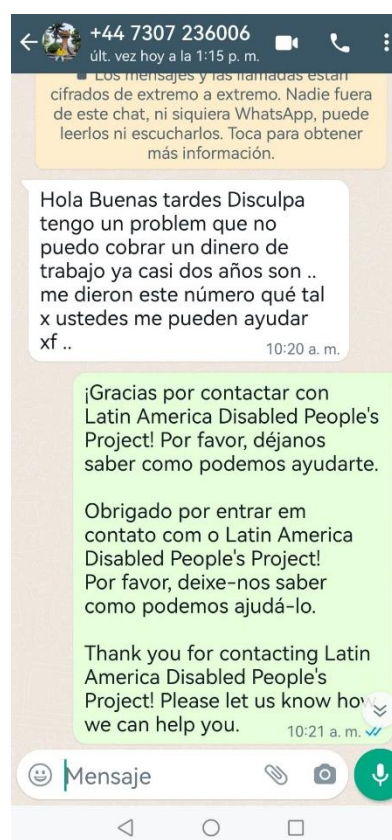
My name A.A and I am calling because I have a problem with the landlord of my house, I would like to receive advice I could be given an appointment.

Good morning I am MC I write because I would like to receive food since I am in need.

Good morning, I ask if you can help me since a few days before the pandemic they called me on the phone of the tax offices indicating that if I wanted to be paid the pension full I had to pay the tax. But 2 days after that it was already the pandemic and I could not do anything or who to ask how much I have to pay who and for how long, I thank you in advance if you can help me.

Good afternoon you have passed me your contact. I applied for family reunification for my children (they are all Spanish) in mid-July we were given the COA of the applications in September but I still do not receive an answer if it is accepted or not. Do you know if this time I've been waiting for is normal?

Hello I have a friend who has been diagnosed with cancer, he is of Peruvian origin but does not speak English, I would like to make an appointment for her, if you can help her.



FACEBOOK

This is the social network with the most followers we currently have 1,514 followers of our page.

At first, I had the problem of finding the password of the Facebook profile of the page because it was unknown who had created it. After talking to Facebook to retrieve the profile, the only solution we got was to change the permissions of the page, from the profiles of people in the organization who had access from their private profile. But we were never able to recover the main profile. We also use 24-hour stories to post content and create events on Facebook for all of our workshops and events.

Instagram

This social network is where we have more young audience in the organization. Through Instagram we connect with people through stories and post in the form of a video.

Through this social network we have been able to connect with organizations that have shared our events and information such as @latinheritage, also media such as @qhaylondres or @colombianoslondres, we have also had connection with important organizations such as NHS and Community Southwark that have shared our content.



Twitter

This communication platform has been our place to cyber connect with many organizations and professionals.

Larger organizations such as NHS and Southwark council, journalists, politicians have used this platform to initiate an interaction. It is currently the platform that most people interact with our published content. Our interactions have gone from 100 on average to 3500 a month

LinkedIn

In this social network we try to share the most outstanding events and publications that we relate to the founders. We have gone from 10 followers of our page to 151 in a year

YouTube

YouTube is also a tool aims to reach all kind of users of the organisation and through it we can share different videos from the organisation workshop and different areas of work; we are recruiting more volunteers to help us to support this expansion using this Digital services as there is much time need it to record and edit the videos before going on YouTube.

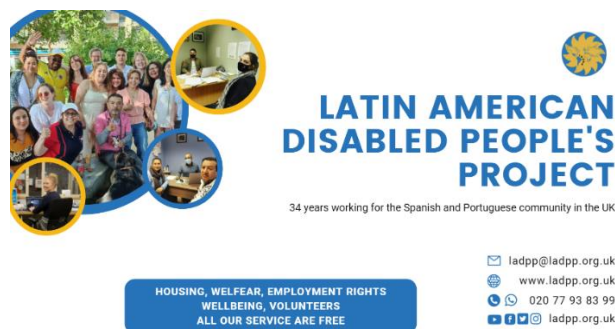
Google My Business: Latin American Disabled People's Project

20,000 searches on average in the last year

31720 views to our Google business profile

351 calls through our Google profile

Thanks to the collaboration of three talent work volunteers who were helping me for 1 week, we renewed the logo, this is the same but with a more professionally edited and with higher quality.



Digitalízate is a face-to-face and online course that he believes with the aim of helping the community to lose the fear of learning to connect, and learn little by little all the advantages they have with these digital skills that will help them to give them an independence of children, family or third parties on the internet the use of the network, applications and others.

Classes are held in Spanish every Wednesday 2:30 via zoom and at 3:30 pm in our offices. 90% of the people who attend the classes are Spanish-speaking migrants are 55 years over and, 70% of the attendees are women.

We must understand that society has changed after the pandemic, and many services have gone from being digital to online, from drawing a COVID passport to an appointment at the GP. Another difficulty is the origin of the people since many migrated from countries where services were not so digitized when they come over to live in the UK.

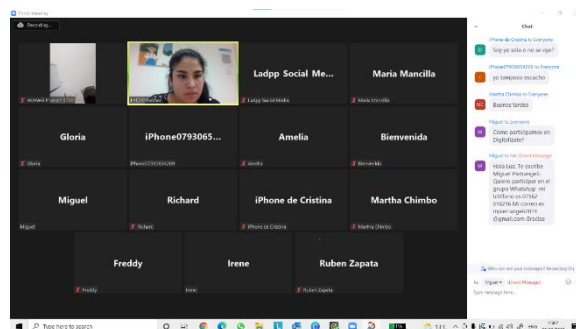
Case studies:

A woman over 70 who lives alone in London, of Portuguese origin, with a fear of leaving home after the pandemic.

She did not know how to write on her mobile, in our courses we taught her to use WhatsApp voice memos to communicate, without writing.

A 60-year-old man who didn't know how to use Google maps to go to an address. He always asked.

In the face-to-face course, the majority of participants are 58 years and over, so we do the courses very basic and with a lower level than zoom. This course is taking in to account the experience of other digital course to adult and vulnerable people before to started to implement in LADPP. We are currently looking for resources on the gov.uk in the digital department to follow the digital functional skills qualifications: subject content (October 2021) and National standards for essential digital skills.



Workshops

In this period in the organization before creating the digitalize digital independence workshop, I gave some workshops via zoom to help the community in different aspects of digitalization



Above all, they were short workshops on how to use the NHS application, which were the requirements to travel for COVID reasons, since several users of the organization or other people who referred them from the GPs arrived because they did not know how to register in the NHS application or speak English.

This year we took part in **“Talent Work program”** form XXXXXX who helped us to update the organisation website with the designs and with the financial support of £500; **To Canva** for allowed us to use their graphic designs we are using to publish and advert all workshops and services and to **Microsoft 365** to give us the office platform for free for one year and **Google** for their help in giving us free services for being a non-profit organization. **This Year around 365 users benefit directly** from this project directly and help indirectly more than 10.000 members of the community to know more about LADPP Products and services for the community and still expanding

I would like to thank you to Big Lottery Community Found for the financial support and also want to give big thank you to all volunteers supporting the project.

Luz Ramos Rubio

socialmedia@ladpp.org.uk



MANAGEMENT COMMITTEE MEMBERS 2021-22

MANAGEMENT COMMITTEE

Chair -President

Adriana Mendez Paz

Vice Chair -President

Maria Brumilde Hermosa
Nunez

Secretary

Elisabeth Santacruz Molina

Treasurer

Margui Puentes

Development & Project Director

Jhon Jairo Marulanda-Garzon

Vocal

Martha Isabel Torres Castellano
Olga Neiza Ayala
Lucia Cruz Alcantara
Maria Eunice del Carmen
Delgado Becerra

Co-opted member

Richard Kaloco



VOLUNTEERS

Activities organizer

Nina Baptista

Administrator

Fernando Puentes
Maria Marin
Martha Maina-Pena
Lucia Cruz Alcantara
Claudio Barona

Advice team assistant

Yineth Lozano Pinto
Bryan Tasinchano
Isabella G. Rhys-Jones
Hernandez
Marina Choque Colque
Angelica Sierra Segura

Befriending

AdrianaMendez Paz

Commu Outreach and Devel. Asst.

Diana Sonia Díaz Valdés Teran

Cordinator

Paroma Deb

Interpreter

Angela Patarrayo
Felicidad Diaz Ojeda
Irma Arias Palacios
Maria Aparecida Dos Santos
Avanco
Maria Fernandez
Marina Merstre Giner
Maya Williams
Gloria Valencia
Heimi Lizbeth Perez Cordoba
Liliane Dos Santos Leighton

IT

Eduardo Chiesa
Laura Macho Vega
Nichola Rowley

Knitting Group Coord.

Cultural Activities Coord.

Ayda Velez
Esmeralda Riano

English Teacher

George Mayor
Geraldine O'Mahoney
Neil Webster
Sarah Jeffreries
Bill Hicks

Food Prep. Support

Magdalena Santana

Guitar Instructor

Eduarado Ugaz

Hairdresser/Beautician

Robert Riano

Health project/psychology

Milagros Diaz
Adriana J Olmedo Campos
Caroline Acin-Chediex
Liliana Eugenia Machado
Mercado

Receptionist

Adriana Mendez Paz
Blanca Campoverde
Belky Veduga Cedeno
Elizabeth Santacruz
Ernesto Leon
Elizabeth Yepes Escobar
Lilia López
Luz Miriam Peralta Orlas
Martha Torres Castellanos
Margui Puentes Calderon
Natasha Calvo
Nidia Sierra
Rosa Paredes
Lucia Cruz Alcantara
Magaly Vazquez Donsion
Maydeline Mazuera Mena
Juanita Rea Balcazar
Rodolfo Lopez

Receptionist

DeliaBonilla Moreno

Shop Support

Elisabeth Santacruz

Social Media

Arquimides F. Rodriguez Malla

Volunteers Project

Laura Macho Vega

Maria TeresaOrtiz

Samuel Burke

Sandra Maritza Torres

Echavarria

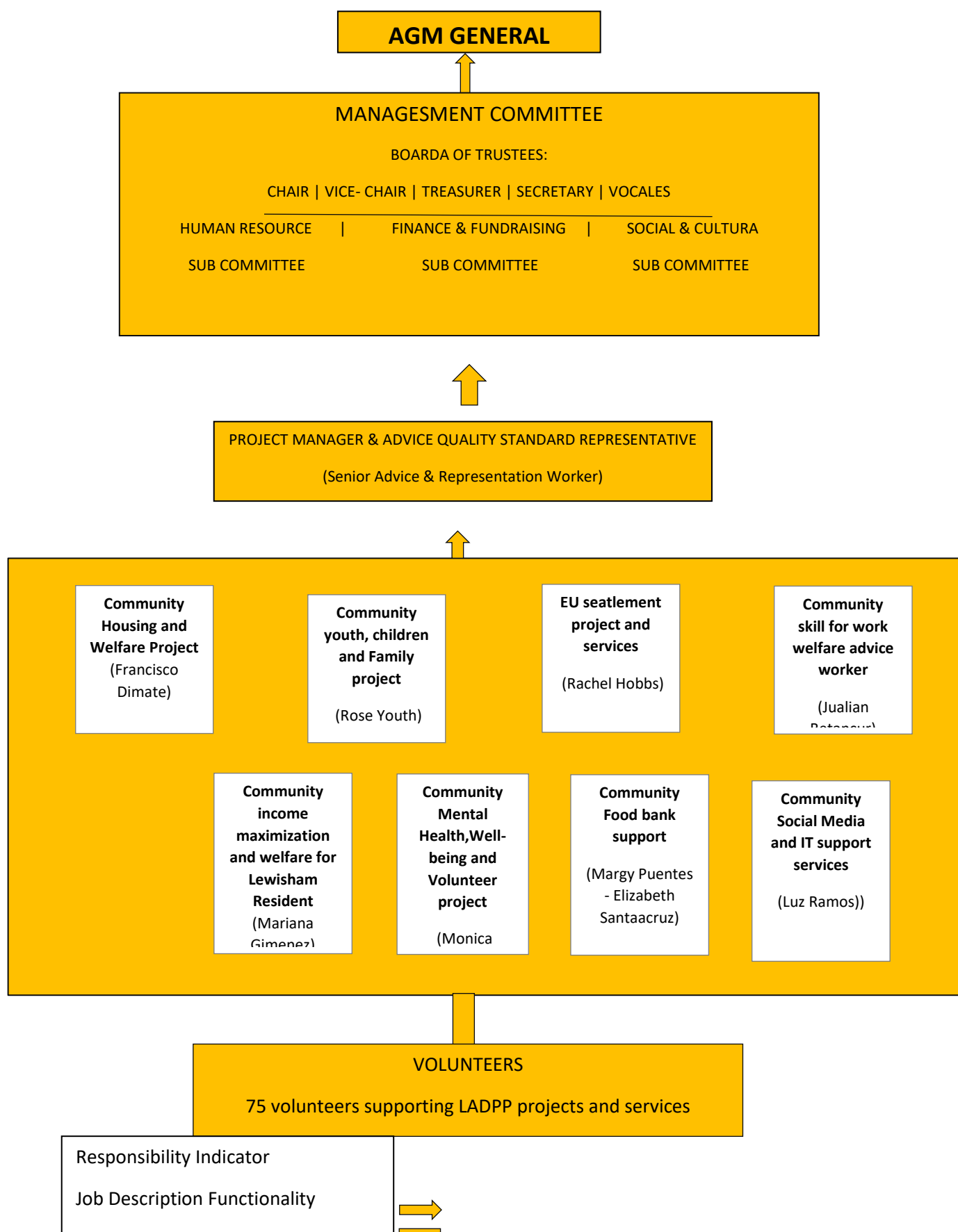
Maria Brumilde Hermoza

Nunez

Katherine Zorrilla Muños

Patricia Lacia Kacia Justiniano

LADPP FUNCTIONAL ORGANISATION CHART 2021-22



102 Harper Rd, London SE1 6AQ3NH Tel: 020 7793 8399 Fax: 0207793 1599 Help Line:0800 1412 287Email: ladpp2010@hotmail.com and ladpp@ladpp.org.uk. www.ladpp.org.uk



Special thanks to all our staff, volunteers and contributors through this year!

We look forward to continue gaining more supporters to our project in the future.

Registered Charity No. 1027205

Funded by: Southwark Council, City Bridge Trust, London Catalyst, Trust for London, Walworth Community Council, Wakefield & Tetley Trust, Awards For All - Big Lottery Fund, Balcombe Charitable Trust, Aqs, London Community Foundation Emersy Found

